

#### DON'T BE SHY WITH AI: HANDS-ON EXPERIMENTATION IN CHATGPT

With Camille Zess, VP of Digital & Growth & Colleen Senglaub, Digital Account Manager



ACCELERATE

#### WHAT WE WILL SHOW YOU 1. AI OVERVIEW 2. FUTURE OF AI 3. CHATGPT PROMPTS

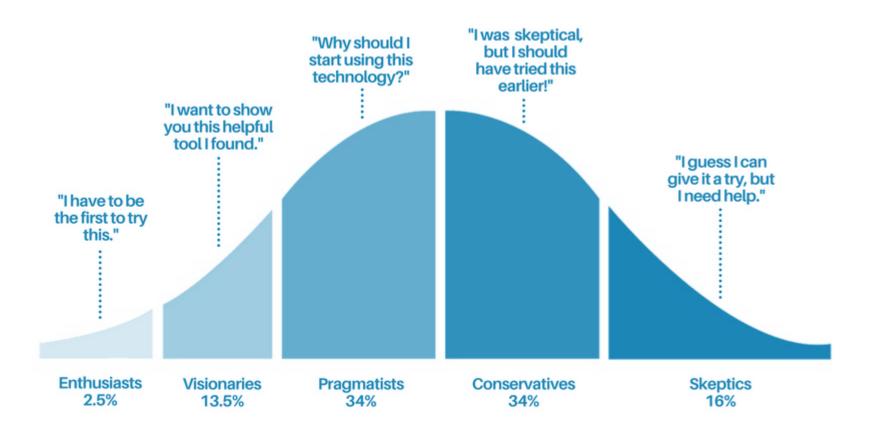


#### IF YOU DON'T KNOW US





#### WHERE ARE YOU WITH AI ADOPTION?





## TIME TO OPEN CHATGPT







## **MAICON TAKEAWAYS 1. STRATEGY** 2. SAVING TIME **3. FUTURE 4. PREVENTING BLAND**



## **AI & STRATEGY**

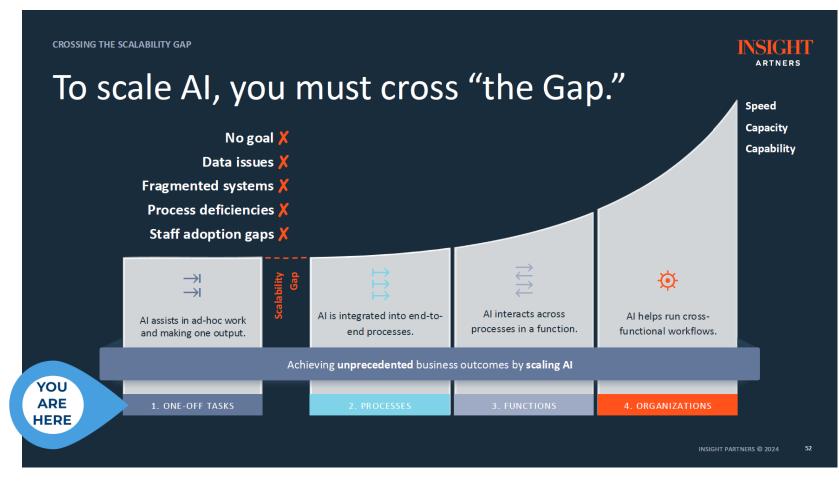


#### **AI & STRATEGY**

- Al is more than a simple prompt and push of a button
- Creating content and marketing pieces takes research, decision-making and much more to accomplish the final product or result
- The big picture view is to start with the goal for the job
- Pick the right tool to serve the goal
- Goal-oriented means it is strategic!



#### **AI & STRATEGY**



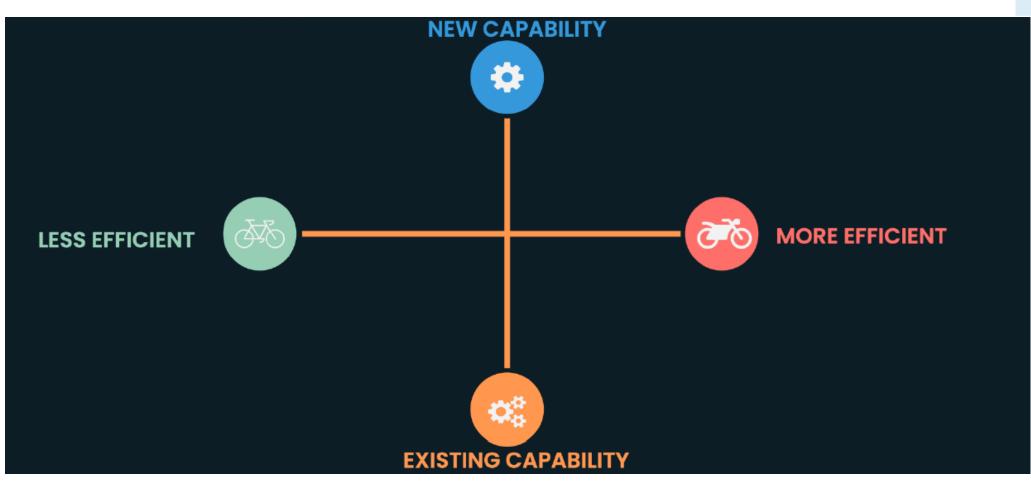
Crossing the scalability gap, Gary Survis, Insight Partners



## **SAVING TIME WITH AI**



#### SAVING TIME IS ONE POSSIBLE BENEFIT



Al use case categories, Robert Rose, The Content Advisory



#### SAVING TIME WITH AI

- It takes time to vet, learn and implement a new tool
- When we use AI with a purpose, we will find ways to save time
- When we use AI with a purpose, we will find ways to do new things we've never done before
- Al is an investment, not a cost-savings



## THE FUTURE OF AI





#### "AI WILL TAKE 'JOBS', BUT IT'S UP TO YOU TO DECIDE WHICH ONES"

**Robert Rose, The Content Advisory** 



"THE FUTURE CAN BE ABUNDANT AND INCREDIBLE IF WE CHOOSE TO BE RESPONSIBLE AND HUMAN-CENTERED. THEN AI CAN UNLOCK HUMAN POTENTIAL, NOT REPLACE IT." #TEAMHUMAN

Paul Roetzer, Marketing Al Institute



#### THE FUTURE OF AI

- There is a lot happening, fast
- 11,000+ tools in 2023 to 14,000+ tools in 2024
- ChatGPT only launched in 2022!
- We can shape the future by using AI strategically



## **PREVENTING BLAND**



#### **PREVENTING BLAND: WHAT REMAINS UNIQUELY HUMAN?**

- Adaptability
- Common sense
- Compute efficiency
- Consciousness
- Creativity
- Curiosity
- Emotions
- Empathy
- Experience

- Ethics
- Imagination
- Instinct
- Intuition
- Love
- Morals
- Relationships
- Self-awareness
- Senses

By asking ourselves what is uniquely human and preserving it, we will have better quality results from working with AI and preserve our uniquely human capabilities.







## USING AI 1. START WITH A GOAL 2. CHOOSE A TOOL 3. PRESERVE HUMANITY



## **CHATGPT PROMPTS**



## STRATEGY



#### **VOLUNTEERS PLEASE**

#### Audience Persona Live Demo



#### **PRACTICE PROMPT**

Ask ChatGPT to develop a persona that includes the main goals and pain points of your target audience.

Example: 'Generate an audience persona for [your target audience], including the main goals and challenges they face.'



# BRAINSTORMING & CONTENT PLANNING



#### **VOLUNTEERS PLEASE**

### **Blog Topic Brainstorm**



#### **PRACTICE PROMPT**

# Ask ChatGPT to brainstorm blog topics for your organization.

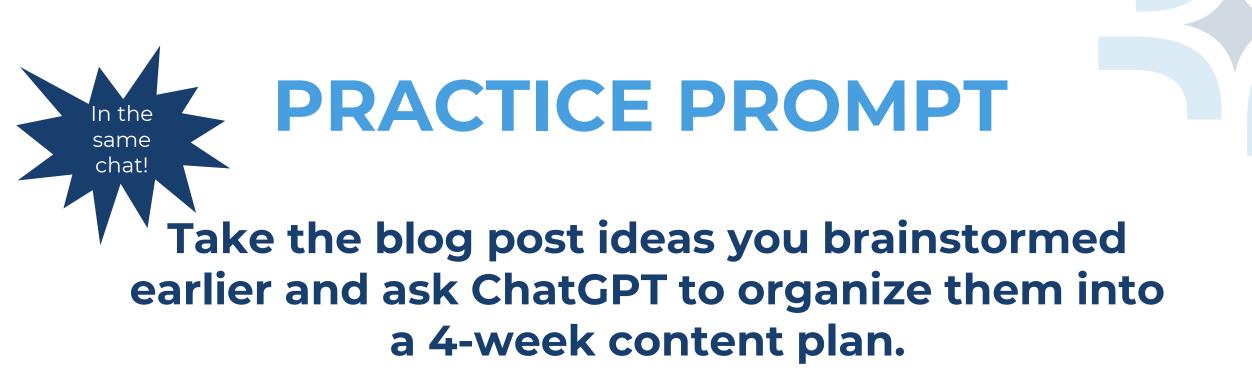
#### Example: 'Can you give me 10 blog post ideas for [destination/company] targeting [audience]?



#### LIVE DEMO

# Turn blog ideas into a content plan





Example: 'Can you help me organize these blog post ideas into a 4-week content plan, publishing one blog per week?'







#### LIVE DEMO

#### Developing a blog from pre-written content



#### **VOLUNTEERS PLEASE**

## **Reoptimizing a blog**



## **PRACTICE PROMPT**

#### Have ChatGPT reoptimize an existing blog.

Example: "We are destination marketers refreshing a blog for our website. Please do the following for this post: 1. List 2-3 main themes 2. Give potential SEO focus keywords based on those themes 3. Give 3-5 short titles based on those themes and focus keywords 4. Suggest 3-5 improvements for the blog using the existing content [copy/paste blog content]"



#### **ITINERARIES**



#### LIVE DEMO

# Building an itinerary outline



Ask ChatGPT to help you create a 3-day itinerary for your destination.

Example: 'Can you help me create a 3-day itinerary for [your destination] focusing on [theme, audience, or activities]?'



WEBSITE COPY



### **VOLUNTEERS PLEASE**

# Updating a webpage



### **VOLUNTEERS PLEASE**

# Improving your CTA



Take one of your existing calls to action and ask ChatGPT to improve it.

Example: 'Can you help me update the CTA on this page to encourage more bookings?'



# **5 MINUTE BREAK**



# **EMAIL MARKETING**



### **Email Personalization**



## **Subject Line Creation**



# Ask ChatGPT to create subject lines for your next promotional email.

#### Example: 'Can you help me create engaging subject lines for an email promoting [your product or service]?'



# **SOCIAL MEDIA**



### **Post creation**



Have ChatGPT write social posts based on blog you worked on or the blog you brainstormed. Share your favorite one in the chat.

Example: 'You are a marketer working for [organization]. Draft a selection of social media posts based on [blog or blog topic].'



# **PUBLIC RELATIONS**



## **Media List Building**





### Example: 'Can you help me build a media list for [organization]?'



## QUESTIONS & COMMENTS



# **NEXT WEBINAR**

Mastering Measurement: Applying the Barcelona Principles in Travel PR

November 14, 1:00-2:30pm Eastern

